



Warranty

TuffBoxx offers a **Limited 3-Year Warranty** against structural failure, and a **Limited 1-Year Warranty** against cosmetic finishes.

All warranty claims must be accompanied by digital photos that clearly show the failure and a copy of the original invoice. Upon determination by a TuffBoxx representative that a warranty claim is valid, TuffBoxx will repair or replace the warranted product at TuffBoxx's sole discretion. The costs associated with the disassembly, removal and reinstallation of the site amenities is to be the responsibility of the customer.

The above-mentioned warranties do not include any cosmetic defects/damage such as or due to:

- a. Exposure to extreme weather, ie: immersion in salt or chlorine water, damage due to sand, salt spray, or other abrasive and corrosive material. Damage due to "Acts of God".
- b. Abuse or misuse other than the products noted / described intent or intended purpose.

These warranty claims are valid only if the products are installed in conformity with the approved layout plan and/or installation instructions furnished by TuffBoxx; have not been subjected to misuse, negligence or accident; have not been subjected to the addition or substitution of parts; and have not been modified, altered or repaired by persons other than TuffBoxx or a TuffBoxx employees designate.

For more information on standard TuffBoxx Warranties, Special TuffBoxx Extended Warranties or Warranty claim procedures, call (519) 458-4882 or write to:

TuffBoxx, P.O. Box 490, 259 Third Concession Road, Princeton, Ontario, Canada, N0J 1V0.

LOSS OR DAMAGE IN TRANSIT

A signed bill of lading is our receipt from a carrier that our shipment to you was complete and in good condition. Before you sign, please check this bill of lading carefully when the shipment reaches you to make sure there are no damages or shortages. Any shortages or damage should be noted on the freight bill before signing. Once the shipment leaves our plant, we are no longer responsible for any damage, loss, or shortage.

| Warranty Summary | |
|---|---|
| Warranty Category | Warranty Term/Notes |
| Structural failure | Limited 3-year Warranty |
| Cosmetic Finishes | Limited 1-year Warranty |
| Services covered during warranty period | Repair or replace the warranted product at TuffBoxx's sole discretion. The costs associated with the disassembly, removal and reinstallation of the site amenities is to be the responsibility of the customer. |